



WINTER 2005
ISSUE NUMBER FOUR

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OPENING HOURS:

Monday - Friday
8am - 9pm
Saturday
9am - 1pm

Consultation by appointment

54 Goodmayes Ave
Goodmayes,
Essex IG3 8TW
Tel: 020 8599 8544
Out of hours emergency:
020 8599 8544

ANIMAL ARK ADVENTURES



ALL THE BEST FOR THE FESTIVE SEASON!!



It is hard to believe that another year is almost over! We would like to take this opportunity to thank everyone for their loyal support. We take great satisfaction from looking after your loved ones and thank you for the opportunity to do so.

Wishing everyone a very Merry Christmas and a Happy New Year!

4th ANNUAL OPEN DAY AND CHRISTMAS PARTY!

Sunday 4 December 10am - 4pm

It's Back! Keeping with tradition we take this opportunity to thank all of our loyal clients and friends for the support shown throughout the year. We open the doors and provide plenty of food and Christmas cheer for all!

Kids are welcome and are sure to be kept amused (along with the big kids) with face painting and other activities. People are encouraged to tour the premises and see first hand the facilities and equipment we use to look after your loved ones. We also have industry reps on deck to answer any questions you may have. Charities we support will be selling bric-a-brac to raise much needed funds for the fantastic work they carry out through the year.



The invitation is extended to family and friends so bring them along. Pets are also welcome but please bear in mind that it will be an extremely busy day!



RCVS PRACTICE STANDARDS

FRIENDLY REMINDER

You may have noticed the logo on the top of this newsletter.

We are proud to announce we have been approved by the Royal College of Veterinary Surgeons (RCVS) as a Tier 2 Small Animal Accredited Practice.

The Practice Standards scheme was introduced this year and was set up by the RCVS to establish a quality assurance framework to promote and maintain the highest standards of veterinary care.

We take pride in looking after you and your pets.

A friendly reminder that we require payment at the time of service.

Our payment terms are designed to assist in reducing administrative costs and maintain an affordable fee scale.

We have not raised prices for health checks and consultations in over three years! However, to maintain our fee scale, without compromising the level of veterinary care, it is critical that we receive funds in a timely manner.

We greatly appreciate your assistance in helping us achieve this goal.





TIGGY - THE AMAZING WANDERER!



Tiggy is a 10 year old male domestic cat. Tiggy, much to the shock of his owner decided to go walkabout. He had been missing for four months and despite efforts his mum had all but given up hope of finding Tiggy again. Then, out of the blue, Mum received a call letting her know that Tiggy had been found.



He had been found some 3 miles from home. Lucky for Tiggy he had been micro-chipped. A local had spotted him and took him to their local vet where he was scanned. A quick phone call by the vet to Pet Log with the microchip number and Mum and Tiggy were soon happily reunited.

Not to be put off by the trauma of his first adventures, just one week later he repeated the stunt ending up near the same spot he was originally found. Again, he and Mum were happily reunited after being scanned for his microchip.

We are pleased to report Tiggy has put his wandering days behind him after being reunited with his loving Mum.

TIPS AND TRICKS

BIG BIG THANK YOU!!!!

Fleas still in the house after vacuuming?

As we come into the colder months, central heating can cause an outbreak of fleas. It is important to break the complete flea cycle to avoid a re-infestation. When vacuuming, it is a good idea to throw away the bag and spray inside the vacuum cleaner where the bag is held with a quality household flea spray. Taking this action can help prevent larvae and fleas that would otherwise be caught inside the vacuum cleaner from re-infesting your home.

Housing During the Winter Months

Especially for our small furry friends with hutches and houses outside - make sure warm bedding is provided and the hutch / house is positioned to avoid winter winds. It is important to check water on a regular basis as water bowls with such a shallow depth can easily freeze over.



A very big thank you for those who supported our pet food run in September.

In total over £500 was raised and some 240 items of food donated.

This will greatly help many animals.

Congratulations! And a special thanks to all of the volunteers and all from the BMF.

SPOTLIGHT ON....ILAN LAY!

In each issue we turn the spotlight on a member of the crew.

In this edition we talk to one of our Vets!



Role at AA:	Veterinary Surgeon
Age:	29 years young
From:	Israel
Favourite Place:	The coral reefs of the Red Sea
Favourite Pastime:	Cooking (watch out Jamie!) and Mountain Biking
Favourite Animal:	All sorts but a soft spot for Parrots
Favourite Saying:	Exploratory Laparotomy!

